



**SUPPORTED  
EMPLOYMENT  
PROGRAM**

**Calendar of Events**

- 1/1/16 - Happy New Year
- 1/18/16 - Martin Luther King, Jr. Holiday
- 1/21/16 - Deepwood Industries Board Of Directors Meeting
- 1/30/16 - Board Retreat
- 2/15/16 - President's Day Holiday
- 2/18/16 - Deepwood Industries Board Of Directors Meeting
- 2/22/16 - LCBDD Board of Directors Meeting
- 3/13/16 - Daylight Savings Time Begins
- 3/17/16 - St. Patrick's Day, Deepwood Industries Board Of Directors Meeting
- 3/21/16 - LCBDD Board of Directors Meeting
- 3/25/16 - Good Friday
- 3/27/16 - Easter Sunday
- 3/28/16 - Easter Monday

*"Tomorrow is the first blank page of a 365 page book. Write a good one."*

*Happy New Year from CES Staff and Management*

# Community Employment Services Point of View

Volume 2, Issue 1

1st Quarter, 2016

## From The Director's Chair

As we move into 2016, we will be faced with many challenges. As the movement toward community integration continues, CES will continue to offer the individuals we serve every opportunity to enhance their skills and abilities related to integrated community employment.

In 2016, all individuals that work at CES enclaves throughout Lake County will be participating in an Employability Skills Training Program. This program will consist of a 3 Stage Process:

**Stage 1:** Interdisciplinary (Social Worker, Psychologist, Speech Therapist) Training in which individuals will receive interpersonal

communication, etiquette, and other "soft" skills.

**Stage 2:** "Pre-Employment" related skills in which individuals will receive skills from CES Job Coaches such as completing an on-line application, writing a resume, and interviewing.

**Stage 3:** Job shadowing and observation at community work locations throughout the county.

This training program will be conducted at the CES office, and while our individuals are participating in the training, they will receive their customary hourly wage. To assist with this process, transportation to and from the training will be conducted by the CES Transportation



Supervisor, Dona Taylor. After successful completion of the training program, participants will receive a Certificate of Completion as they "graduate" from the course.

Our Career Development/Employment First Manager, Chris Trombley, has developed an interactive curriculum intended to make the training informative and fun.

*Bob Fratino*

## Employer Spotlight—Ladies & Gentlemen Laundry

Since 1993, CES has provided laundry services for Ladies & Gentlemen's Salons & Spas. What began as a relatively small operation serving the Mentor location and Brown Aveda school has blossomed to those locations as well as Legacy Village and Chicago.

The laundry facility is located on Tyler Boulevard in Mentor, and our individuals that work at the facility do so 5 days a week from 8 a.m. - 2 p.m.

On any given day, up to seven individuals work at the facility loading and unloading washers and dryers, folding items such as towels, capes

and robes, and filling carts for deliveries to their various locations.

Under the supervision of the L&G Job Coach, Joan Barker, we continue to provide a dedicated employer such as Ladies & Gentlemen, this service, and we will continue to do so into the future.

Like Us



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**Technology Updates—Deepwood Industries**

As we continue to serve the employment needs for the individuals that we serve, Deepwood Industries (DI) is moving into the 21st Century by utilizing social media and electronic medium to spread the word of employing individuals with disabilities.

Our Career Development/ Employment First Manager, Chris Trombley, has worked diligently to update the DI website as well as

create a Facebook page and Linkedln account that is dedicated to Deepwood Industries. To assist with this process, Chris has partnered with students and faculty from Excel TECC to assist with design and implementation.

Since electronic and social media communication is so prevalent in our society today, it just makes good business sense that Deepwood Industries align

itself with this communication trend.

Although we have not yet fully completed these projects, you can access the DI electronic media sites at: [www.deepwoodindustries.com](http://www.deepwoodindustries.com)

[www.linkedin.com/company/deepwood-industries](http://www.linkedin.com/company/deepwood-industries)

[www.facebook.com/deepwoodindustries](http://www.facebook.com/deepwoodindustries)

[www.deepwoodindustries.net](http://www.deepwoodindustries.net)

**CES 2016 Departmental Goals**

To keep with the “theme” of Community Integration in the work setting, CES has developed the following goals for 2016. These goals will be presented at the Board Retreat on January 30th for their approval.

CES will develop an interdepartmental (Professional Services & Psychology) Employability Skills Curriculum in which

individuals working in CES enclaves will receive “classroom-related” skills and training sessions during the year which will enhance their capabilities in obtaining employment in the community. *(Joint goal with Professional Services)*

CES will development relationships with local businesses through a Job Shadowing program in which

individuals working in CES enclaves will visit at least one local business to gain knowledge of career and occupational options.

CES will conduct at least 2 speaking opportunities through the Lake County Chambers of Commerce with individuals working in integrated community settings being served by CES to educate the business community on the benefits of hiring individuals with developmental disabilities.

**Meet YOUR CES Staff**

Although most of you know the Job Coach that works with your specific family member, we would like to introduce you to all the CES Job Coaches and Staff that diligently serve the needs of our individuals:

**Job Coaches**

- Joan Barker - Ladies & Gentlemen Laundry
- Matt Beres - Center for Pastoral Leadership
- Deb Francis-Miller - Dino’s Restaurant/Titans Gym
- Richard Hager - Willoughby Brewing Company/1899 Pub/Ballantine
- Patty Hiller - Wickliffe Public Library/St. James Episcopal Church
- Chris Kraft - Petti’s Pizza & Ristorante
- Bob Razzante - Manhattan Deli
- Devin Washburn - Lubrizol/Titans Gym
- Deb Zelenak - PT Job Coach

**Job Coach Substitutes**

- |              |               |               |
|--------------|---------------|---------------|
| Laurie Ames  | April Bolster | Cheryl Elliot |
| Jamie Barker | Gail Brugh    | Sarah Noviski |
|              | Sue Connolly  |               |

**Vehicle Operators**

- Tina Durst - Beth Holzheimer - Josh Rios

**Office Staff**

- Kathy Veri - Secretary
- Donna McCreary - Clerk/Typist (retiring 1/1/16 Congratulations Donna!!)
- My’Ling Melendez - Clerk/ Typist (beginning 1/2/16 - Welcome My’Ling!!)

**Management**

- Dona Taylor - Transportation Supervisor
- Chris Trombley - Career Development/ Employment First Manager
- Bob Fratino - Director