

LAKE COUNTY BOARD OF DD/DEEPWOOD

BOARD POLICY

Reviewed and Adopted by the Board
Date: April 25, 2022

Signature on File
Elfriede Roman, Superintendent

I. SUBJECT: INPUT FROM THOSE SERVED

II. PURPOSE:

To enhance self-determination efforts and encourage feedback from individuals receiving services/supports through Lake County Board of Developmental Disabilities/Deepwood programs. To provide for orderly and systematic feedback to the Board, the Superintendent, Program areas, and Providers.

III. REFERENCES:

OAC 5123-4-01 Administration and operation of county boards of developmental disabilities

IV. POLICY:

Input is solicited from individuals served through a variety of means including:

- A. Individual satisfaction surveys.
- B. The IP planning process.
- C. Participation in various agency committees and advisory boards.
- D. Public hearings soliciting individual input on annual plans.
- E. An active self-advocacy system.

The Lake County Board of DD/Deepwood shall provide individuals served the opportunity to have input into the service delivery system and to give feedback on the services/supports they currently receive or may consider to be necessary in the future. To help meet this need, a self-advocacy council shall be coordinated and open to all individuals eligible to receive county board services.

The council is to be designed and run by the self-advocacy members with assistance from a staff liaison when and as requested.

The Community Relations Manager shall serve as the coordinator and monitor for the self-

advocacy council Additional staff liaison(s), if requested, shall be selected by the self-advocacy members. The coordinator/monitor shall support the council's efforts by obtaining needed services such as clerical support or information (policies), as well as assisting with projects and goals set by the members. Additionally, the coordinator/monitor may offer information obtained from local, state, and national advocacy groups that is related to the interests of the members; as well as, facilitate discussion within the group, without steering or deliberately directing the outcome.

Minutes of each meeting shall be written, with copies provided to the members of the council and the Community Outreach Director. Each department will establish, implement, and maintain a process to address concerns brought forth by the council. The self-advocacy council may request to meet with department managers, the Superintendent, or the Board for specific issues. The self-advocacy council may use the administrative resolution of complaints or departmental grievance procedure, if applicable, to gain resolution to issues, if need be.

V. DISTRIBUTION:

Board Members
All Management Staff
All Staff (via Department Managers)
Self Advocacy Council
LEADD President

VI. REVIEWED:

04/22, 04/20, 04/17, 04/16, 04/15, 4/14, 04/13, 4/12, 4/10, 4/08, 4/06, 4/04, 5/02, 4/00, 4/98