

Service & Support Administration

Eligibility and Expectations

It's important to understand where and how to get the support you or someone you care for needs. We are here to help families caring for individuals with developmental disabilities. Any Lake County resident with a developmental disability may be assessed for eligibility pertaining to County Board services based on the following guidelines:

- 0-3 years of age must have 1 documented delay or developmental disability diagnosis.
- 3-6 years of age must have 2 documented delays or a developmental disability diagnosis.
- 6-15 years of age must have a documented developmental disability diagnosis and at least 3 substantial functional limitations out of 6 life skill areas assessed using the Children's Ohio Eligibility Determination Instrument (COEDI).
- 16+ years of age must have a documented developmental disability diagnosis and at least 3 substantial functional limitations out of seven life skill areas assessed using the Ohio Eligibility Determination Instrument (OEDI).

Once determined eligible for County Board services, SSA works collaboratively with other agencies and organizations to make sure needs are being met, as well as to safeguard the rights and protect the choices of the individual. SSA is a great resource to help families with the many questions they have about what services are available and how to access those services.

Health and safety are primary considerations for SSA, as well as all employees of the County Board. We provide **Emergency Intervention** 24 hours per day, 7 days a week, and are required to immediately report **Major Unusual Incidents (MUIs)** and ensure proper notifications have been made in addition to safeguarding health and safety. Our Investigative Services Unit oversees the reporting system that assures identification of the factors causing or contributing to the incident and development of prevention plans to reduce the likelihood of the incident occurring again.

Our Service and Support Administration (SSA) team helps individuals and their families identify and receive the services they need for a safe, healthy and enriched lifestyle. We're here to serve. We're a support system for the unique needs of the individual served, as well as their family.

~ Michael Null, SSA Director



For more information about SSA or eligibility, email Intake@LakeBDD.org or call 440-350-5145. The Emergency/MUI hotline is 440-350-5253.



Lake County Board of Developmental Disabilities/Deepwood

Empower individuals with developmental disabilities to engage in activities that enrich their lives and contribute to their community.



Info@LakeBDD.org



LakeBDD.org



[@DeepwoodLakeDD](https://www.instagram.com/DeepwoodLakeDD)

Revised 5-07-2026