

Service & Support Administration

Provider Support Services

Local Agency and Independent Providers help us support individuals who receive Home and Community Based Services (HCBS) Waivers. Our Provider Support Department assists providers to operate within the requirements of Medicaid, as well as the Ohio Department of Developmental Disabilities (DODD), to promote quality supports for individuals receiving County Board services.

We offer comprehensive support to people interested in becoming providers to ensure that they are equipped to be successful. In addition, our Provider Support team stays current on all relevant information, rule, policy, and procedure updates to ensure providers have timely access to information. We are available to help with the following, and much more.

- **Initial Certification:** Provide an overview of the certification requirements and process, as well as education regarding the role of a certified Provider, service types and overall requirements. Assist with all aspects of certification as needed, including completion of background checks at a reduced cost.
- **Provider Status Maintenance:** Assist current Providers to maintain their certification, including recertification and any updates to records. Provide guidance to ensure Providers are compliant with all applicable rules and regulations.
- **Consultation Services:** Offer ongoing support and assistance in the areas of billing, documentation, incident reporting and training. Available to meet with Providers to address any areas or issues of concern. Offer ongoing guidance regarding changes on the local, state, and federal level.
- **Training:** Assist with locating and accessing required training. We provide medication certification/renewal courses, as well as First Aid/CPR on an ongoing monthly basis.



LCBDD Provider Support Department
8121 Deepwood Boulevard, Building C
Mentor, Ohio 44060

Email ProviderSupport@LakeBDD.org
Call 440-350-5123



Lake County Board of Developmental Disabilities/Deepwood

Empower individuals with developmental disabilities to engage in activities that enrich their lives and contribute to their community.



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LakeBDD.org



[@DeepwoodLakeDD](https://www.instagram.com/DeepwoodLakeDD)

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